

## Frequently Asked Questions

Volunteering:

[Who is responsible for the CPLL volunteer program?](#)

<http://www.cpll.org/boardofdirectors.htm>

The Parents Auxiliary Officer 2010 – Michael Marciano ([volunteers@cpll.org](mailto:volunteers@cpll.org))

[Who has to volunteer?](#)

The CPLL league requires each family (excluding ONLY Board members and team managers) to volunteer their time over the course of the baseball season.

[How much time do I have to volunteer?](#)

We ask that everyone help CPLL by working in the concession stand at least once. If all families have volunteered and we have more concession stand dates to fill we may ask for volunteers to work a second time.

[What happens if I choose not to volunteer?](#)

If you do not fulfill your volunteer obligation, you will forfeit your \$100 bond.

[When is my volunteer bond returned?](#)

No bond money should have been collected for families who volunteered.

Your bond was recorded when you registered.

If your credit card was allocated for the bond, it will not be charged.

Bond money is not refunded unless you were charged on your credit card or your bond check was cashed and you volunteered.

Bonds are collected at the end of the season by debiting your credit card or cashing your check ONLY after careful review of all volunteer records and verifying that a family did not volunteer or elected not to volunteer.

If you volunteered, and the volunteer coordinator has a record of you volunteering, and you have proof that your credit card was mistakenly charged for the bond or you have a canceled check that was mistakenly cashed, please send a letter with the proof to the CPLL PO box listed on the cpll.org web site attention to the Treasurer (see the board of directors page on the web site) and he will provide the refund.

[If I have more than one child in the league, how many times do I have to volunteer?](#)

The good news is that this is a family obligation. So, if you have multiple children in the league, you only have one volunteer obligation.

[How are volunteer opportunities communicated?](#)

The Parents Auxiliary Officer organizes a schedule for the year based on the number of available volunteers and the number of concession stand days. Further scheduling is

done to create a list of all volunteer opportunities for other CPLL events. The Parents Auxiliary Office communicates the volunteer opportunities to each team Manager or their designated volunteer coordinator. The team Manager or the volunteer coordinator is then responsible to sign up each family for the teams assigned duties. This process repeats throughout the season.

#### What kind of volunteer opportunities are there?

The major focus of the opportunities will entail working in the concession stand at Plainsboro Community Park during game days. Efforts are made to group experienced volunteers with volunteers new to the program. The concession stand shifts typically run from 5:45pm – 8:15pm during weekdays , and are divided into four shifts between 8:30am – 6:45pm on Saturday's.

#### What kind of work is involved in the concession stand?

The concession stand has tasks that include taking orders and using the cash register, handing out candy, ice cream, water and sodas, cooking fries, chicken fingers, hotdogs, and hamburgers. The work is not difficult and there is always someone available from the previous shift to help you learn your tasks. Most often one of the CPLL board members will be around if there are any problems. Please be sure to arrive 10 minutes early so that you can properly prepare for your shift and ask any needed questions of the prior shift.

#### Can children enter the Concession Stand?

For safety reasons, children under the age of 16 are not permitted to enter the Concession Stand. It is a work area with potential safety hazards such as hot stoves and deep fat fryers.

#### Where do I record my Volunteer obligation?

There is a Volunteer Signature Sheet located at the Concession Stand. If you volunteer at the concession stand, please find the Volunteer Signature Sheet book on top of the white refrigerator and sign your name on the appropriate page.

#### Are there any opportunities other than working in the concession stand?

It is absolutely critical that the concession stand volunteer assignments be filled. Without your help the concession stand cannot open and will result in a decrease in funds to help offset league costs. The league is focused on providing ample opportunities for families to fulfill their volunteer obligation. At this time there are only limited opportunities outside the concession stand to fulfill your volunteer obligation. These are limited to the CPLL Golf outing and Trophy day. Meeting the concession stand scheduling requirement is the primary area of focus and therefore volunteer activities are limited to approved revenue generating activities. All assignments will be provided and approved by the Parents Auxiliary Officer/Volunteer Coordinator .

#### What happens if an emergency arises or for any reason I'm unable to work on my scheduled volunteer time?

It is the responsibility of the volunteer to contact your Team manager/volunteer coordinator as soon as you can. As a courtesy, it is important that you notify your team coordinator/ manager as far in advance as possible so that your position can possibly be filled by another team volunteer. Although efforts will

be made to backfill the vacancy, the other parents scheduled that shift may have to work without your help if another person cannot be found in time. If you must change the shift you were scheduled, then be sure to contact the Parents Auxiliary Officer/Volunteer Coordinator so that your obligation credit is properly recorded and your bond is not jeopardized. Everything possible will be done to try to reschedule your opportunity but your absence may result in forfeiture of your bond.

#### What happens in the event of a Rain-out?

If there is an OFFICIAL rain-out authorized and posted on the CPLL website and games are canceled, then the concession stand will not be opened and therefore any parents scheduled that day will not need to work. Every effort will be made to find another volunteer opportunity for the rained out volunteers.